

CONSUMER PROTECTION BOARD MINUTES OF MEETING
March 17, 2021

PRESENT: Jill Aronofsky
Larry Clark
Jeff Holness
Keith Abel
Michael F. Flynn
Beth Lerner
Robert Murphy (Phone)
Kimberly Schnitzius
Herbert Daley
Joseph Morguess
Jonathan Lightfoot
Hassan Shareef (Teams)

ABSENT: Jennifer Goldfarb
Ric Green
Jenny Rubalcaba

Guest: Ms. Jerkins

ALSO PRESENT: Joseph O'Geen – ECPD Senior Program/Project Coordinator
W. Gail Custode – ECPD Senior Program/Project Coordinator
Javier Navas – Assistant County Attorney
Mr. Doug McCrary – Analyst Supervisor
Beverly Cooley – Board Clerk

The meeting was called to order at 9:30 a.m. by Mr. Michael Flynn, Chair. The Roll Call was conducted by Beverly Cooley, and quorum was established.

Chairperson Michael Flynn asked for a motion to accept the previous meeting minutes of November 18, 2020, and it was motioned by Mr. Morguess to accept, seconded by Kimberly Schnitzius and passed unanimously.

CORRESPONDENCE: None

ADMINISTRATOR'S REPORT/DIVISION'S REPORT:

Joe O'Geen introduced the 3 new members, who gave a short introduction of themselves, and encouraged anyone who has recommendations for new members to reach out to Mr. O'Geen or their Commissioners.

Mr. Flynn asked Joe O'Geen to give a report on the status of Chauffeur complaints received. Mr. O'Geen explained that the last quarter report shows no revocations, a decrease in Chauffeur Denial Hearings because applicants are accepting the denial or the offer of probation from the Division.

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Mr. Flynn also requested Doug McCrary, Program Project Coordinator for his report.

Mr. McCrary reported that people are still calling in complaints and the nature of the complaints are still the same.

Auto Repair complaints are still high in numbers. Pandemic complaints such as evictions, deposit returns are still being received through emails and the complaint line.

Chauffeur and Vehicle for Hire complaints have decreased.

Mr. McCrary commented that his section is working hard on complaints such as: Towing complaints at apartment complexes, unfamiliar locations, price of tows. Not knowing the rules are a big concern of most callers and emails.

Mr. McCrary reiterated that towing cases that opt to hearings are handled by Hearing Officers and some are worked out over the on phone or through emails.

DIVISION COUNSEL REPORT:

County Attorney Javier Navas welcomed new members and gave them his email address to correspond with him, if needed.

OLD BUSINESS:

The issue of the Nuisance Abatement report was discussed, and Mr. Murphy mentioned that his report was not yet complete and had nothing to report at this time.

NEW BUSINESS: None

BOARD MEMBERS' CONCERN:

Ms. Jerkins, who had attended our previous meeting on November 18, 2020 wanted to know when we could expect something from Board on the Nuisance Abatement issues.

Mr. Murphy said we may have something for the May Nuisance Abatement Meeting.

Mr. Flynn, Chairman wanted to know if there is any way to streamline the process or revisit so we can move more quickly on finding answers for the citizen's concerns.

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Mrs. Custode, Senior Program Project Coordinator explained what the expectations are in drafting, that we need to look to other cities' language that may allow us to see how their Ordinances are successful.

Ms. Jerkins would like to know if there is anything she can do to help with the Nuisance Abatement research. She will send Mr. Navas, County Attorney, an email. She also commented on restraint by language, and the ordinance needs to be amended or revisited, and Mr. Flynn agreed.

NOMINATION AND ELECTION OF OFFICERS:

Joe Morguess, Board Member, stressed the need for extra members and backup availability.

Mr. Flynn, Board Chair asked for 3 members to volunteer for next Board Hearing to be held on March 31, 2021.

Ms. Aronofsky, Mr. Flynn, Mr. Clark, and Mr. Daley all volunteered.

There was a motion made for Mr. Michael Flynn to be nominated for the Chair Position which he accepted, and Jill Aronofsky seconded the motion. The vote was unanimous.

There was a motion for Joe Morguess to be Vice-Chair, he accepted, and Herbert Daley seconded it. The vote was unanimous.

The meeting adjourned at 10:29am after Beth Lerner made the motion to adjourn and was seconded by Hassan Shareef.

Respectfully submitted,

Beverly Cooley
Board Clerk