



Water and Wastewater Services  
 2555 West Copans Road  
 Pompano Beach, FL 33069



Office: 954-831-3250  
 Fax: 954-831-0789

Email: [www\\_customer\\_svc@broward.org](mailto:www_customer_svc@broward.org)

## LEAK ADJUSTMENT CREDIT

Customer Information			
<b>Name on Account</b>		<b>Account Number</b>	
<b>Mailing Address</b>		<b>Telephone Numbers</b>	
		Business / Home	
<b>Mailing Address</b> City, State Zip Code		Cellular	
		<b>Email Address</b>	
<b>Service Address</b>			
Repair Information			
<b>Repairs Completed By</b>		<b>Date of Repair</b>	
<b>Plumber's License Number</b> Example: License # CFC 010101 if applicable		<b>Type of License if applicable</b>	<input type="checkbox"/> State of Florida <input type="checkbox"/> Broward County
<b>Description of Repair</b> Include exact type & location of repair attach a separate sheet of paper if additional space is necessary			
Payment Information			
<b>Payment Method</b>	<input type="checkbox"/> Attached check <input type="checkbox"/> Payment made separately <input type="checkbox"/> Online payment at <a href="http://www.broward.org/waterservices">http://www.broward.org/waterservices</a> <input type="checkbox"/> Credit Card / E-Check payment via telephone 954-831-3250	<b>Confirmation Number</b> For Online or Telephone Payment	
		<b>Payment Date</b>	
		<b>Payment Amount</b>	
I understand I may be considered for a leak adjustment credit if all leakage has been corrected and consumption has decreased.			
<b>Customer's Signature</b>		<b>Date</b>	

**\*\*WATER AND WASTEWATER SERVICES ALLOWS A LEAK ADJUSTMENT ONCE EVERY THREE YEARS\*\***

**ELIGIBILITY REQUIRMENTS**

1. The above form must be completed and signed within 30 days after notification by Water and Wastewater Services that a possible plumbing concern may exist or the customer has detected a plumbing concern and repaired it.
2. Attach copies of repair bill(s) and/or a letter from the company or person(s) completing the repairs.
3. All prior balances must be paid.

**WAYS TO SUBMIT**

**MAIL:** Water and Wastewater Services  
2555 West Copans Road  
Pompano Beach, FL 33069

**FAX:** 954-831-0789

**EMAIL:** [www\\_customer\\_svc@broward.org](mailto:www_customer_svc@broward.org)

**IMPORTANT INFORMATION**

- Possible access to your property may be needed.
- No credits are issued due to leaks caused by a third party.
- If repairs have not been completed, you will not receive an adjustment to your account.
- The request may take up to 90 days for completion.

**WATER AND WASTEWATER SERVICES POLICY REGARDING A LEAK ADJUSTMENT**

- Leak adjustment credits are applied to the two invoices with the highest, consecutive consumption above the average usage.
- Leak adjustments are considered once every three years.