

POLLUTION PREVENTION & REMEDIATION

Fiscal Year 2008

2nd Quarter

Goal Statement

To protect air, water, soil and other natural resources for the residents of and visitors to Broward County by ensuring that hazardous materials and solid waste are properly managed in Broward County through environmental regulation, natural resources planning and monitoring, and outreach.

Performance Measures	FY 2007 Year-to-Date	FY 2008 Year-to-Date	FY 2008 Projected	
Number of licenses/permits issued/renewed	1,950	1,830	4,680	
Number of regulatory inspections performed	4,311	4,249	7,606	
Number of business applying for Emerald Award	8	5	10	
Number of violations addressed via	1,268	1,626	2,480	
Inspections performed per FTE	196	271	388	
Percentage of regulatory inspections processed and accessed electronically	100	100	100	
Internal customer satisfaction rating	N/A	N/A	N/A	1,2
Percent of inspected facilities found to be in compliance with permit/license conditions	75	66	76	
Percent of contaminated sites reaching site rehabilitation completion	43	46	47	

Notes

- 1 The County implemented a new customer satisfaction survey in FY2008 in order to collect more actionable information. Ratings are on a scale of 5.0 (highest) to 1.0 (lowest). Prior year performance and current targets are shown as "N/A" because the survey questions and calculation methodology have changed.
- 2 Measure reported annually.