

**PORT EVERGLADES
FINANCE**

**Fiscal Year 2008
2nd Quarter**

Goal Statement

To provide accounting functions, fiscal planning, budgeting, and information technology services for the Port Everglades Department to ensure statutory compliance and to provide information for decision making.

Performance Measures	FY 2007 Year-to-Date	FY 2008 Year-to-Date	FY 2008 Projected	
Invoices generated	11,539	10,770	22,000	
Percentage of checks received and deposited within one day of receipt	96	96	96	
Percentage of accounts receivable classified as current	96	92	95	
External customer satisfaction survey	N/A	N/A	N/A	1,2
Cost per Invoice (\$)	30	32	32	
Number of days needed to process a receiver (days)	28	25	32	

Notes

- 1 The County implemented a new customer satisfaction survey in FY2008 in order to collect more actionable information. Ratings are on a scale of 5.0 (highest) to 1.0 (lowest). Prior year performance and current targets are shown as "N/A" because the survey questions and calculation methodology have changed.
- 2 Measure reported annually.