

**TRAFFIC ENGINEERING SERVICES
TRAFFIC STUDIES**

**Fiscal Year 2008
2nd Quarter**

Goal Statement

To conduct traffic studies and investigations in response to both public requests and internal surveys, which may result in the application or modification of traffic controls to improve safety and traffic flow for the motoring public.

Performance Measures	FY 2007 Year-to-Date	FY 2008 Year-to-Date	FY 2008 Projected	
Number of traffic studies conducted	1,656	318	720	
Number of traffic investigations completed	N/A	1,690	3,000	1
Number of work orders generated for maintenance and revision of traffic control	4,856	3,306	8,000	
Number of traffic data requests executed (counts, speeds, condition diagrams)	2,904	2,844	5,000	
Number of Maintenance of Traffic (MOT) Requests reviewed	N/A	N/A	0	2
Percent of studies completed within six weeks	96	90	95	
Percent of time customer requests are initially responded to within 24 hours	92	90	92	
Average dollar cost to perform a study or investigation	N/A	300	300	
Average dollar cost to perform a traffic count	N/A	130	130	

Notes

- 1 Increase due to additional investigations completed by supervisory staff so as not to incur overtime.
- 2 MOT plans reviews are performed in response to requests received by the division. Fewer than usual requests were received this quarter.