

**WASTE AND RECYCLING SERVICES
SOLID WASTE FUND/TRASH TRANSFER STATIONS**

**Fiscal Year 2008
2nd Quarter**

Goal Statement

To operate and maintain a network of collection facilities for Unincorporated Broward County residential customers and participating cities to reduce indiscriminate dumping and to facilitate various special waste programs.

| Performance Measures | FY 2007 Year-to-Date | FY 2008 Year-to-Date | FY 2008 Projected | |
|---|---------------------------------|---------------------------------|------------------------------|-----|
| Cubic yards of trash | 10,640 | 10,000 | 22,710 | |
| Cubic yards of scrap metals | 1,638 | 930 | 3,360 | |
| Cost of disposal of trash per cubic yard | 13.35 | 17.75 | 14.55 | 1 |
| Contract costs in dollars per cubic yard | 9.03 | 10.21 | 10.22 | 1 |
| External customer satisfaction rating | N/A | N/A | N/A | 2,3 |
| Site-days available to users for disposal | 52 | 52 | 104 | |

Notes

- 1 Measure calculated based on the average cost per cubic yard.
- 2 The County implemented a new customer satisfaction survey in FY2008 in order to collect more actionable information. Ratings are on a scale of 5.0 (highest) to 1.0 (lowest). Prior year performance and current targets are shown as "N/A" because the survey questions and calculation methodology have changed.
- 3 Measure reported annually.