

**WASTE AND RECYCLING SERVICES  
RESOURCE RECOVERY FUND/MATERIALS RECOVERY FACILITY**

**Fiscal Year 2008  
2nd Quarter**

**Goal Statement**

To coordinate program activities at the Material Recovery Facility (MRF) for the interlocal agreement (ILA) member cities to assure that recyclables are processed and material revenue maximized.

<b>Performance Measures</b>	<b>FY2007 Year-to-Date</b>	<b>FY2008 Year-to-Date</b>	<b>FY 2008 Projected</b>	
Tons of recyclables processed	28,710	29,524	65,000	
Contract costs per ton	33.62	35.92	38	
Total dollar costs per ton (net of revenues)	36.18	40.70	44.55	
External customer satisfaction rating	N/A	N/A	N/A	1,2
Residual materials as a percentage of program tonnage delivered	8.7	NA	5.0	2
Revenues distributed from the sale of recyclables	2,480,242	2,918,339	4,322,500	

**Notes**

- 1 The County implemented a new customer satisfaction survey in FY2008 in order to collect more actionable information. Ratings are on a scale of 5.0 (highest) to 1.0 (lowest). Prior year performance and current targets are shown as "N/A" because the survey questions and calculation methodology have changed.
- 2 Measure reported annually.