

## BROWARD METROPOLITAN PLANNING ORGANIZATION DIVISION

### Fiscal Year 2008 2nd Quarter

#### Goal Statement

To develop and administer plans and programs for Broward County and the Metropolitan Planning Organization (MPO) to maintain eligibility and secure federal and state funding for transportation systems in Broward County.

Performance Measures	FY 2007 Year-to-Date	FY 2008 Year-to-Date	FY 2008 Projected	
Number of agenda items that specifically address alternative modes	10	10	20	
Number of community outreach efforts	7	7	19	
Percentage of plans or studies approved within one TCC meeting	100	100	100	
Percentage of corridor studies that include safety issues/ measures for bicycle and pedestrian traffic	100	100	100	
External customer satisfaction rating	N/A	N/A	N/A	1,2
Percentage of Unified Planning Work Program (UPWP) studies funded for alternative modes	90	90	90	
Percentage of prioritized projects that use safety measures as a category	N/A	100	100	

#### Notes

- 1 The County implemented a new customer satisfaction survey in FY2008 in order to collect more actionable information. Ratings are on a scale of 5.0 (highest) to 1.0 (lowest). Prior year performance and current targets are shown as "N/A" because the survey questions and calculation methodology have changed.
- 2 Measure reported annually.