

**AVIATION DEPARTMENT  
OPERATIONS**

**Fiscal Year 2008**

**Goal Statement**

To provide the highest level of safety and security in a customer friendly environment, enhancing the airport travel experience for visitors and residents of Broward County by ensuring efficient and effective operations in Airside, Landside, Terminal, Security, and North Perry Airport operations, including law enforcement and fire rescue services.

<b>Performance Measures</b>	<b>FY06 Actual</b>	<b>FY07 Actual</b>	<b>FY08 Budget</b>	<b>FY08 Actual</b>	<b>% Change FY07-FY08</b>	<b>Variance Number</b>
Number of parking transactions processed	2,840,554	2,691,373	3,400,000	2,209,524	-18%	<b>1</b>
North Perry aircraft movements	132,041	181,617	152,000	176,112	-3%	
Number of telephone inquiries	740,945	810,028	900,000	993,708	23%	<b>2</b>
Passenger wait times less than 10 minutes for the terminal bus at the Rental Car Center	98	98	98	99	1%	
Discrepancies found in FAA 4-day inspections	0	0	0	0	0%	

**Explanation of variances greater than 15 percent:**

- 1** This measure has decreased due to an increase in parking rates in FY 2008.
- 2** This measure increased from FY 2007 due to increased passenger traffic, creating more telephone inquiries to communication center.