

AIR QUALITY

Fiscal Year 2008

Goal Statement

To protect human health by sustaining and enhancing the overall air quality in Broward County for its residents and visitors through environmental regulation, air quality planning and monitoring, and outreach efforts.

Performance Measures	FY06 Actual	FY07 Actual	FY08 Budget	FY08 Actual	% Change FY07-FY08	Variance Number
Number of active ambient air monitors	43	46	50	45	-2%	
Percent of ambient air monitoring data captured electronically	90	97	95	95	-2%	
Number of air quality licenses/permits issued/renewed	N/A	165	104	102	-38%	1
Number of regulatory inspections performed	N/A	1,375	1,200	943	-31%	2
Number of outreach/educational activities	116	84	95	101	20%	3
Number of violations addressed via enforcement actions	N/A	260	200	102	-61%	4
Inspections performed per FTE	N/A	296	234	191	-36%	2
Percentage of regulatory inspections processed electronically	N/A	43	45	42	-3%	
External customer satisfaction rating	N/A	N/A	N/A	4	N/A	5
Percent of inspected facilities found to be in compliance with permit/license conditions	N/A	93	85	98	6%	
Percent of days when the outdoor air quality is good	80	88	85	85	-4%	

Explanation of variances greater than 15 percent:

- 1** This measure is lower than FY 2007 due to that fact that permits are issued for five years and fewer permits expired in FY 2008 than in FY 2007.
- 2** This measure is lower than FY 2007 due to a change in Florida Department of Environmental Protection policy, which led to the Division discontinuing the practice of annual inspections for dry cleaners and other facilities with a Title V air general permit.
- 3** This measure is higher than FY 2007 due to the filling of long term vacancies in FY 2008, which increased the Division's ability perform this function.
- 4** This measure is lower than FY 2007 due to a significant decline in reported smoking vehicle complaints.
- 5** The County implemented a new customer satisfaction survey in FY2008 in order to collect more actionable information. Ratings are on a scale of 5.0 (highest) to 1.0 (lowest). Prior year performance and current targets are shown as "N/A" because the survey questions and calculation methodology have changed.