



Public Works Department  
**Water & Wastewater Services - Business Operations Division**

2555 W. Copans Road. • Pompano Beach, Florida 33069 • 954-831-3250 • [water@broward.org](mailto:water@broward.org)

## RESIDENTIAL APPLICATION GUIDELINE FOR USEPA WATERSENSE® TOILET CREDIT

**Purpose:** This guideline summarizes Broward County Water and Wastewater Services (WWS) procedures to implement a request for a credit for the installation of USEPA WaterSense® Labeled Toilet for residential customers. Before any request for credit will be approved, WWS requires receipt of the following documents for review: (1) completed, signed, and dated Residential Application for USEPA WaterSense® Toilet Credit; (2) government photographic identification (ID) of person authorized to apply for the residential toilet credit program, and (3) supporting documentation verifying the Application (e.g. paid invoice on vendor letterhead identifying WaterSense® Toilet purchased/installed identifying the USEPA WaterSense® Toilet make, model and model number, or copy of paid plumber's bill on letterhead identifying WaterSense® Toilet purchased/installed).

**Overview:** The USEPA has established standards for low flow, high efficiency toilets, and has created the designation of WaterSense® for toilets that meets its low flow criteria of 1.28 gallons per flush. Under the WWS Toilet Credit Program, WWS will provide a \$125 credit to the bill of a WWS residential water customer who replaces an existing toilet in his/her home with a new USEPA WaterSense®-certified unit. Each property is limited to two (2) \$125 credits per residential premise. Replacing the existing, older, low-efficiency toilet with a USEPA WaterSense®-certified model could save approximately 11,000 to 18,000 gallons per year per household. Toilets with USEPA WaterSense® certification are available at most local home improvement stores.

**Authority:**

- U.S. Department of Environmental Protection Agency (USEPA) WaterSense® Labeled Toilets at [www.epa.gov/watersense](http://www.epa.gov/watersense) or (866) WTR-SENS (987-7367) or [watersense@epa.gov](mailto:watersense@epa.gov) .
- Florida Statutes Title XI (County Organization and Intergovernmental relations), Chapter 153 (Water and Sewer Systems) – establishes the County's rights and obligations for the operation of a water and sewer system.
- Broward County Code, Chapter 34 (Water and Sewers)
- Broward County Administrative Code, Chapter 38 Section 38.18 (WWS Rates, Fees and Charges)
- Broward County Resolution pertaining to the Toilet Replacement Credit Program - Adopted February 2024

### Requirements:

1. Residential Application for USEPA WaterSense® Toilet Credit - Submit a fully completed, signed, and dated application by the person authorized to assume responsibility for WWS residential services and charges for the premise. Per County Resolution, to receive the credit, an application must be submitted no later than one year after the completed installation.
2. Government photographic identification (ID) of person authorized to apply for the residential account toilet credit to assume responsibility for utility services and bills.
3. Supporting documentation: Verification of purchase and installation of a new USEPA WaterSense®-certified toilet (e.g. copy of dated, paid invoice on vendor or plumber letterhead identifying purchase in full of WaterSense® - certified Toilet(s) units.

### Note:

Residential water utility account credit for USEPA WaterSense® Toilet is subject to the review and approval of Water and Wastewater Services Management. If approved, the credit(s) will be reflected in the next billing for the residential premise account. There will be no additional notification.